



# Complete Visibility and Control from Anywhere, Anytime

## Know exactly what's happening as it happens

Customer communication is a massive undertaking that requires absolute transparency and control at all times. Venture Access, Venture Solutions' proprietary online client service portal, gives you just that. With Venture Access, you can see exactly what communications are being created, for which customers, and at what stage of production. You even have the power to alter the content of messages on the fly from anywhere in the world, 24/7.

## Better technology enables better service

- More than 1 billion files archived
- SaaS delivery with 99.96% availability
- Customer service answers only seconds away
- Increased speed-to-market efficiency for every program
- Streamlined communication and document management from a single shared source
- Capabilities tailored and priced to your needs, with scalability options as you grow
- Built-in redundancy, disaster recovery, and security measures



Monitor Compliance



Reduce Cost



Increase Productivity



Maximize Impact



Drive Value and Innovation



## About Us

Venture Solutions brings efficiency to an increasingly complex industry. For more than 50 years, Venture Solutions has focused specifically on the unique requirements of customer communications delivery. We continuously invest in industry-leading talent and technology to deliver print and digital communications with absolute security and control.

## A digital dashboard for everything

Venture Solutions' single-minded focus on client service has led us to build the most powerful self-service portal in the communications industry today. Our Venture Access system makes it possible for you to:

- Monitor the status of jobs at every stage of production
- View PDF copies of your customers' documents, whether they were printed or delivered electronically
- Approve or pull pieces from production with one click
- Track the delivery status of mailings down to the individual piece
- Add custom messages for individuals or entire groups of customers
- Manage the delivery preferences of your customers across multiple channels
- Enable your service organization to communicate with your customers in real time
- Download reports detailing your performance against every relevant metric
- Administer your account details and invoices



**15** million  
customer visits to  
Venture Access  
last year